Code of Conduct

for Employees and Representatives of Pattern Energy

Pattern Energy is committed to engaging and working with landowners and communities that are part of our development projects and operational facilities. As part of that commitment, Pattern requires that employees and representatives treat every landowner with consideration and respect. This Code of Conduct applies to all communications and interaction with property owners and occupants of property by employees and representatives of Pattern. We value our relationship with landowners and community members and will work hard to gain your trust.

We promise that any employee, firm, or individual doing work on behalf of Pattern will abide by the following:

All communications and interactions with landowners and community stakeholders must be respectful and reflect fair dealing.

- » When contacting a landowner, promptly identify yourself as representing Pattern Energy.
- » Do not engage in behavior that may be considered harassing, coercive, intimidating or causing undue pressure.
- » If asked to leave the property, promptly leave and do not return unless permitted by the landowner.
- » If discussions with a landowner become acrimonious, politely discontinue the discussion and withdraw from the situation.

Obtain permission or legal right to enter the property for purposes of surveying, conducting environmental assessments or other activities. Clearly explain the scope of the work to be conducted based on the permission given, and notify the landowner each time you enter the property based on this permission.

All communications with landowners must be factually correct and made in good faith.

- » Do provide maps and documents necessary to keep the landowner properly informed.
- » Do not make false or misleading statements.
- » If you do not know the answer to a question, do not speculate about the answer. Advise the landowner that you will investigate the question and provide an answer later. Be sure to follow up promptly on any questions or requests.
- » If information provided is subsequently determined to be incorrect, follow up with the landowner as soon as practical to provide the corrected information.
- » Do provide the landowner with appropriate contact information should additional contacts be necessary.

To ensure that Pattern remains true to its commitment to open, honest and equitable treatment of landowners, we have set up a "Landowner Line." Landowners can call the number below at any time to ask questions or provide feedback about their experience with Pattern employees or representatives. An employee from the Land team at Pattern receives these messages and will return the call within 48 hours.

Landowner Line: 832.476.7770

